



The Institute for Human Services
Ending the Cycle of Homelessness

Outreach Specialist

Job Type: Full-Time

Responsibilities

The Outreach Specialist (OS) functions as IHS's primary provider of outreach services to homeless people living in the community. The OS works in partnership with other programs internal to IHS including CM programs, housing, medical services, and employment training and operations staff. The OS conducts regular outreach rounds to designated areas on a consistent basis and conducts targeted outreach to homeless individuals who may be in crisis or who have been identified as needing services. Additionally the OS provides referrals, supports, and linkages to external providers, completes regular documentation for the purposes of data collection and attends regular team meetings.

Requirements

BA or BS in human services field with 1 year ½ years minimum direct work experience working with homeless, mentally ill, and addicted populations or 2 or more years direct service experience working with homeless, substance abusing, and mentally ill populations is preferred. Must have experienced homelessness, mental illness or substance abuse. Skilled in working under pressure and handling a large volume of cases. Able to demonstrate compassion and understanding of boundaries working with homeless individuals. Must have ability to think safely, critically and proactively when providing interventions to homeless, mentally ill individuals. May need to work occasional weekends and evening hours to meet the needs of persons served. Computer proficient in Microsoft Applications with strong interpersonal, written and verbal communication skills.

For questions, please email HumanResources@IHSHawaii.org.