Housing Stabilization (Placement & Prevention)

Housing support services make it easier for households in crisis to transition out of homelessness or to remain in housing upon evictions. By offering a wide spectrum of housing assistance options that are tailored to various homeless populations, including at-risk, recently homeless, chronically homeless, physically vulnerable, and more - we are capable of serving the community at large and continue to move thousands out of homelessness every year. Over the past 11 years, we have provided subsidized and non-subsidized housing support for 17,291 individuals on Oahu.
Emergency & Specialized Shelter Clients

Hawaii’s shelter system provides safety, short-term stabilization and is a stepping stone toward permanent housing. As homelessness and the needs of our community continues to evolve, we must adapt our shelter system to meet the needs of different homeless sub-populations each requiring specialized facilities and social service programs. Over the past 11 years, we have provided safety and short-term stabilization for 17,415 individuals on Oahu.
Meal Program

Meals are a critical entry point for clients to experience IHS, develop relationships with staff and consider services and housing. IHS staff provides three meals per day, seven days per week to anyone in need. Over the past 11 years, we have served 2,906,449 meals to those who were hungry. With a growing demand for homeless services, demand for meals continues to increase each year.
Meeting unsheltered homeless people where they are - on the streets, geographically, spiritually and emotionally – is the nature of our homeless outreach program. IHS has evolved this team from being mainly focused on medical outreach providing wound care and health interventions, to being a housing-focused homeless outreach team that is capable of providing clinical interventions and generating interest in solutions to end their homelessness. Since the program began in 2008, IHS' Outreach team has grown from 2-individuals to a team to 12 and has served 5,104 individuals on the streets these past 11 years.
Employment Program Clients

We believe that every person thrives when they accept self-responsibility and work toward long-term sustainability. IHS’ Hele-to-Work program offers comprehensive employment services that include job search and placement, resume building workshops, budgeting courses, access to ESL programs, dressing for success, and job skills development through our Urban Agriculture Rooftop Education and Training Center. With the program beginning in 2010, IHS has served a total 6,317 individuals these past 9 years.

Health Services

Partnerships have grown to include H4 urgent Care, the Queens’ Care Collaboration, Hawaii Health and Harm Reduction Center, Kalihi Palama Health Center, Waikiki Health Center and local hospital emergency departments. IHS health services staff focus on identifying people in need of healthcare. These include those staying at our shelters, supporting urgent care by H4 to people brought in by outreach, screening for shelter admissions, wound care and medication management. We also help people establish primary care provider relationships. IHS partnered with Honolulu Police Department, H4 to kick off the Chinatown Joint Outreach Center with other homeless services providers and continues to enjoy the collaboration of the UH John A
Burns School of Medicine's H.O.M.E. project that serves homeless persons and offers training for medical students.

IHS Remains a Highly Trusted Non-profit Organization Among Philanthropists

IHS received exceptional ratings by core philanthropic evaluators including Charity Navigator, Guide Star and Aloha United Way that assessed fiscal responsibility, financial health, accountability, and transparency. We strive to deliver impactful, quality-based services while being cost efficient and trustworthy with the monies our community provides us. This ensures that IHS is able to sustain its mission long-term.