We provide individualized, effective, and foundational services to support a person’s most basic human needs to overcome homelessness.

While we offer specialized services, IHS staff works to recognize the variation of what precipitates homelessness and match a client's specific needs with appropriate programs that effectively stabilize their health and well-being.

Children and Family Services

Our Family Program is designed to facilitate transition into permanent housing by promoting resiliency and skills to maintain permanent residences. Staff and partners focus on communication skills, economic barriers, parenting, coping strategies, and supporting children’s educational and social development through enrichment activities and programs.
In FY 2016, IHS served 115-family households, including 176 adults and 224 children, 18 years old and younger. Before entering shelter, children often demonstrate low self-esteem, poor hygiene, malnourished, and often under-performing in school. Our Family Program commits to helping children and families re-establish a sense of “normalcy” through the shelter’s structure, establishing enrichment activities, homework club, summer fun and community activities outside of school. Children are often times reconnected with families at IHS after state intervention through Child Welfare Services (CWS).

**Specialized Case Management**

Case Managers are life-coaches who help homeless clients navigate the health and human services system. With support, clients are better able to access state benefits, housing assistance, treatment programs, healthcare, employment, and general community activities. We offer specialized types of Case Management programs focused on addressing mental illness, substance abuse, community re-entry after incarceration, veterans and families in crisis.

IHS partners with over 80 community partner organizations throughout Hawaii. This support helps us continue to provide services aimed at individual needs, disrupting the cycle of homelessness.

**Health Services**

Stable health is critical to a homeless person’s ability to achieve goals of housing and employment. While we operate a wellness clinic at the Sumner Men’s Shelter, we also provide clients with direct access to healthcare services through a partnership with the Kalihi-Palama Health Center Healthcare for the Homeless, located at the Kaaahi Women & Family Shelter.
As a hub for robust homeless services, we also receive many referrals of homeless patients from Oahu hospitals and neighboring medical centers. Our goal is to be an easy access point for homeless services and provide a safe environment for clients to stabilize and obtain housing.